



Military Community & Family Policy

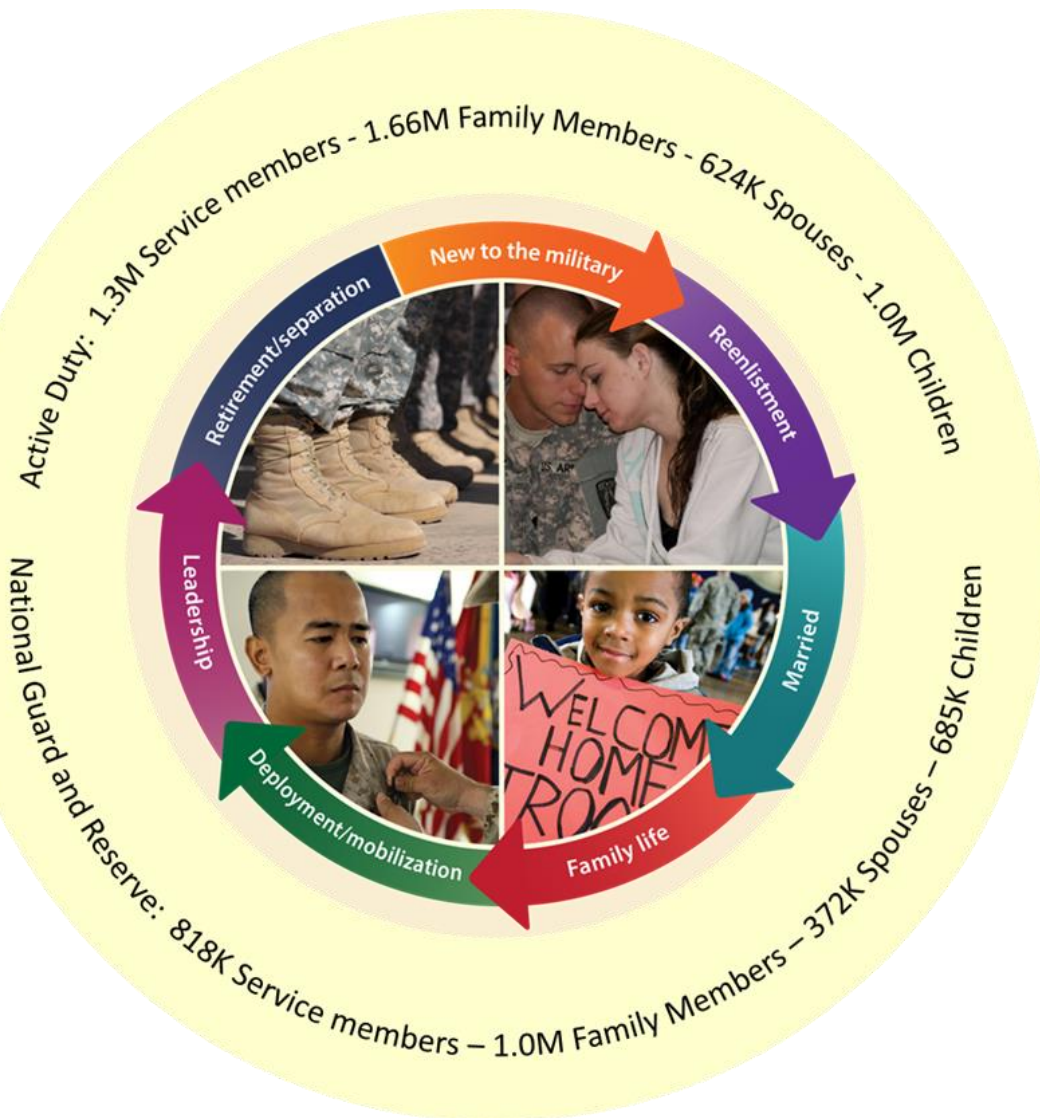
Military Community & Family Policy Overview

Capstone Spouse Course 19-3

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Acting Principal Director
Military Community and Family Policy



Military Community & Family Policy



Policy Oversight

- Family Support Centers/Family Readiness
- Child Care Centers/Child and Youth Programs
- Casualty and Mortuary Affairs/Military Funeral Honors
- Family Advocacy Program
- Exceptional Family Member Program
- Morale, Welfare, and Recreation
- Resale (Commissary and Exchange)
- Defense State Liaison Office

Execution

- Military OneSource
- Non-Medical Counseling
- Spouse Education and Career Opportunities
- Military Families Learning Network (USDA)
- Community Capacity Building
- Military Family Readiness Council
- Armed Forces Retirement Home+

MC&FP Portfolio

The Numbers



Service Member and Family Support

- 617K contacts for Military OneSource call center information. Assistance provided worldwide. 7.7M+ page views on the MilitaryOneSource.mil website.
- Military and Family Life Counselors provide support in 17+ countries, all U.S. states and territories
- 221 Military and Family Support Centers (relocation, financial education, etc.)
- 53 Military OneSource State Consultants
- Relocation and deployment support to include PlanMyDeployment.MilitaryOneSource.mil, Installations.MilitaryOneSource.mil and PlanMyMove.MilitaryOneSource.mil
- Online training: MyHub.MilitaryOneSource.mil

Morale, Welfare and Recreation

- 9K MWR fitness, library, food and beverage, and recreation activities worldwide
- 66K employees
- Deployment support: internet café/morale satellite program to connect service members with loved ones

Defense Commissary Agency

- 236 stores worldwide
- 15K employees

Exchanges

- 251 main stores and thousands of specialty, food and concession operations
- 46K employees
- \$10B in sales

DoD Lodging

- 300+ lodging operations worldwide
- 9K employees

Spouse Education and Career Opportunities

- 165K SECO career counseling sessions
- 360+ current Military Spouse Employment Partnership partners
- 20K eligible spouses received My Career Advancement Account Scholarship

Children, Youth and Families

- 160K child care spaces provided through child development centers, school-age care, family child care, and community-based care
- 713+ child development program facilities at 228 installations worldwide
 - 464 child development centers
 - 107 school-age care
 - 142 multi-use facilities
- 200 youth and teen centers worldwide serving 937K+ youth
- 27K+ children served in fee assistance child care

Casualty Assistance

- Casualty assistance and mortuary support for 3K+ surviving family members
- Over 260K military funeral honors performed

Family Advocacy Program

- 302 FAP programs at installations worldwide
- 58K New Parent Support Program, home visits
- 17 states changed law/policy to require CPS to notify FAP when a child abuse report occurs in an active-duty military family

Exceptional Family Member Program

- 133K+ EFMP enrollment (cumulative)
- Assignment coordination and family support
- Enhanced support via EFMP Resources, Options, and Consultations, or EFMP ROC, on Military OneSource



FY16 data

Defense-State Liaison

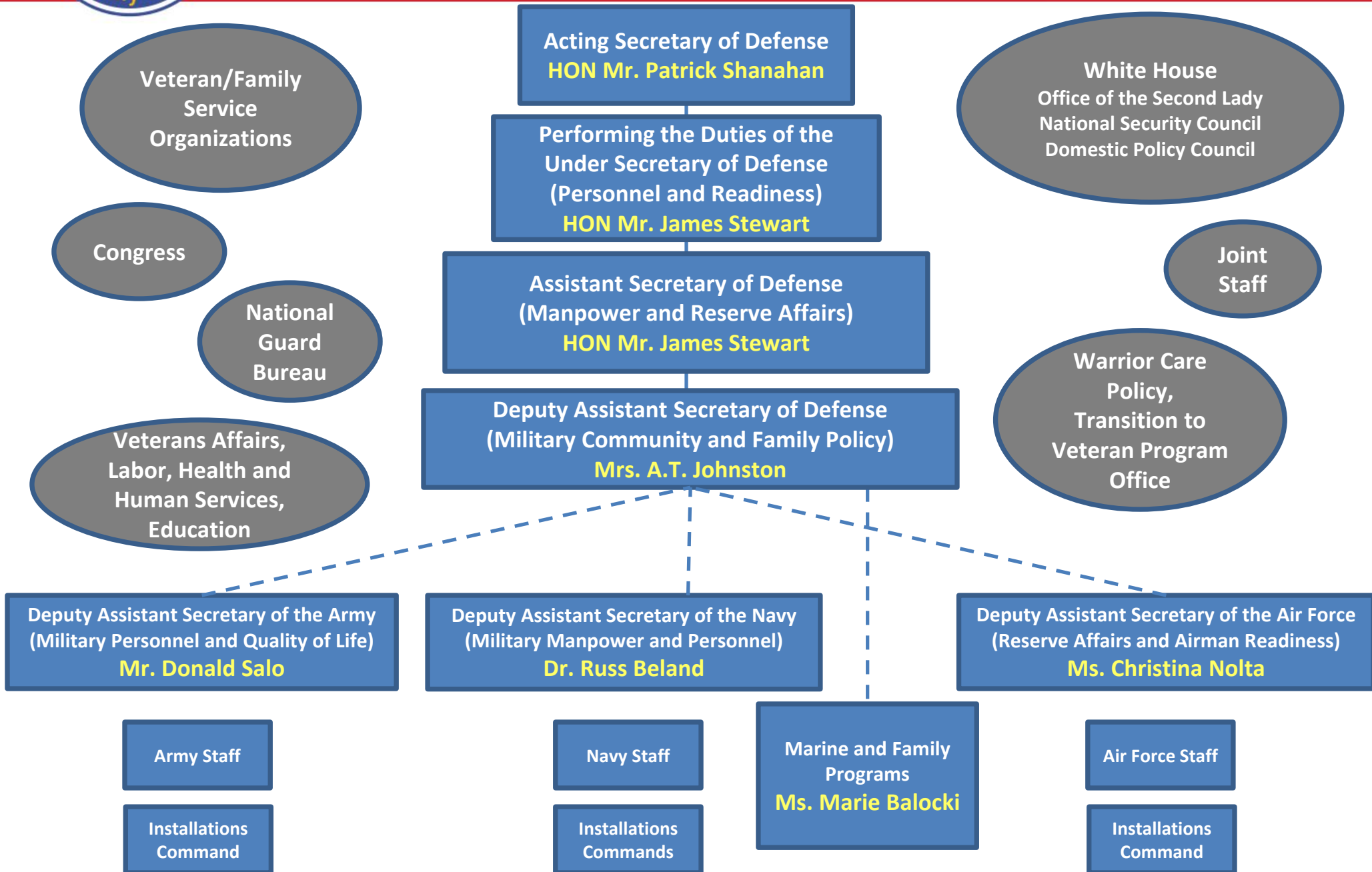
- 8 Defense Regional Liaisons
- Supported efforts by state legislators to pass 65 bills.

Note: FY17 data except where noted

* Based on selected reserve members.



Military Family Support Landscape



Military OneSource

www.MilitaryOneSource.mil



MILITARY ONE SOURCE

One 24/7/365 connection to information, answers and support.

Dedicated to the greater military community.

Helping service members, military spouses and families
take full advantage of all the benefits and resources they have available





Military OneSource Services



Non-Medical Counseling

MOS and MFLC



Service members and military families can call Military OneSource for non-medical counseling on issues such as:

- Improving relationships
- Stress management
- Marital and communication issues
- Adjustment and deployment challenges
- Parenting skills
- Grief or loss
- Short-term, up to 12 sessions, per issue
- Available in-person, by phone, online chat or video

Military Family Life Counselors (MFLC)

- “Deployable” non-medical counselors by request
- Counseling, presentations, classes
- Specialize in:
 - Adult/relationship issues (MFLCs)
 - Children and Youth issues (CYBs)
 - Financial readiness issues (PFCs)



Non-medical counseling does not address situations requiring long-term support or mental health care



Spouse Education and Career Opportunities

- **Career Exploration**

- Spouse Career Center – 97% satisfaction rate
- Masters-level Consultants & Certified Career Counselors
- Individual Career Plan Wizard + Transition Program
- **Currently exploring:** mid-career programs/assistance (*getting back into the workforce*).

- **Education, Training, and Licensing**

- My Career Advancement Account (MyCAA) – eligibility*
- Licensure & Credential Portability (U of Minn study)

- **Employment Readiness**

- Resume assistance
- Interview practice, 30-second elevator pitch, Dress for Success

- **Career Connections**

- Military Spouse Employment Partnership (360 employment partners, ~130,000 spouses hired)
- **LinkedIn Premium Memberships**

NEW

Coming soon: My STEP and MSEP Ed



MySECO Homepage

This website is part of the U.S. Department of Defense's [Military OneSource](#) network



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Virtual Military Spouse Symposium

Miss a session from the 2019 VMSS? Watch the videos now.

16

May

Thursday

6

June

Thursday

13

June

Thursday

20

June

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Military Spouse Employment Partnership



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← **Become a Partner**

Learn why military spouses make great hires.
Call 1-877-940-6737.

I'm a Military Spouse

Jumpstart Your Career Here →

Leverage MSEP resources to jumpstart your career.
Call 1-800-342-9647.

Military Spouse Employment Partnership



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EDUCATION, TRAINING AND LICENSING

EMPLOYMENT READINESS

CAREER CONNECTIONS



Find a job through the Military Spouse Employment Partnership

291,618 Active Jobs for Military Spouses. Leverage MSEP Resources to Jumpstart Your Career.

Q Job title or keyword

Industries:

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Partners:

SELECT PARTNERS

Job Types:

SELECT JOB TYPES

📍 Naval Air Station Oceana, Tomcat Boulevard, Virginia Beach, VA, USA

Radius



20 Miles

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MWR/Fitness Programs

- **Armed Services YMCA (ASYMCA) Military Outreach Initiative**
 - Who: Deployed Guard, Reserve Families, Active Duty Relocated Spouses, Active Duty Independent Duty locations, Community-Based Warrior Transition Units
 - What: YMCA Memberships; Private Fitness Memberships; Respite Child Care
 - To date: Nearly 63K families and 136K children have participated
- **Armed Forces Sports/Adaptive Sports Program**
 - 2018 Winter Olympics: 7 military athletes + 2 military coaches (+ paralympians)
 - Warrior Games: Tampa, FL 2019 (USSOCOM host)
 - INVICTUS Games: The Hague 2020
- **Communications (Spouses: #1 factor in helping cope during deployments)**
 - Internet Cafes (Afghanistan and Iraq) - free internet access (85)
 - Morale Sat (Forward-deployed) - portable units, VOIP/webcam, social media access (55)



Child and Youth Programs

- **Child care is a workforce issue and DoD is the largest employer-sponsored child care program in the country:**
 - Serving over 180,000 children, 0 - 12 years of age daily
 - Approximately 700 child development/school-age care program facilities and 1800 family child care homes at ~230 military installations worldwide
- **Multiple delivery systems**
 - Full-day to hourly child care, before and after school programs, Deployment-related respite childcare (On-installation + ASYMCA)
 - Family Child Care (FCC) homes
 - Fee-Assistance Programs
- **Issues: Access and Availability**
 - Waiting Lists
 - Staff Background Checks and Line of Sight Supervision Status
 - State quality reviews

www.militarychildcare.com



Child and Youth Support and Resources

- **Collaboration contributes to success:**
 - Boys & Girls Clubs of America (B&GCA)
 - Military Youth of the Year
 - Land Grant University Cooperative Extension System:
 - 4 H Clubs and extension resources
- **Zero to Three (zerotothree.org)**
- **Sesame Workshop (sesameworkshop.org)**
 - “Talk, Listen, and Connect” DVD series
 - Order through Military OneSource
- **Military Child Education Coalition (militarychild.org)**



Exceptional Family Member Program (EFMP)

- **DoD working to enhance EFMP policies, programs, support**
- **Department of Defense Office of Special Needs (OSN)**
 - National Defense Authorization Act 2010
 - Oversight of Service programs, services
 - Standardization across the Services (continual process)
- **Highlights**
 - A standardized Family Needs Assessment and Services Plan
 - Family Member Travel Screening Pilot & Program
 - *The Exceptional Advocate*
 - EFMP Data Repository
 - Online trainings, webinars, info materials
- **Enhancements**
 - EFMP ROC (Resources, Options, Consultations)
 - Family Advisory Panel



NEW



DoD – State Liaison Office

- **Mission**

- Alleviate barriers in state policy resulting from military life
- Harmonize differences in state and federal laws
- Educate about the issues, build relationships, and assist when asked

- **Not Lobbying**

- No 'grass roots' campaigning for specific bills

- **Key Issues**

- Reviewed annually
- Input solicited from multiple sources



<https://statepolicy.militaryonesoure.mil>

DoD – State Liaison Office



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Key Issues for 2019

- Licensing Compacts
- Military Spouse Teachers
- Licensure Evaluation
- In-State Tuition
- Remote Enrollment
- Child Abuse Reporting
- Medicaid Waivers
- Pro Bono Representation
- Servicemembers Civil Relief Act
- State Employment Protections

<https://statepolicy.militaryonesoure.mil>



Military Community & Family Policy

Discussion/ Questions

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