



Military Community & Family Policy

Military Community & Family Policy Overview

Capstone Spouse Course 20-2

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Military Community and Family Policy



Topics

- Who we are (MC&FP)
- Our Demographics
- Military OneSource
- Non-Medical Counseling
- Spouse Employment
- Child Care
- Morale, Welfare, and Recreation
- Defense State Liaison Office



Military Community and Family Policy

Military Community & Family Policy



MCFP Mission:

Contribute to *force readiness and quality of life* by providing policies and programs that *advance the well-being* of service members, their families, survivors, and other eligible members of the military community. We will build the foundation for a *continuum of support* across military and civilian communities that *enable service members, military families, and survivors to thrive.*

Policy Oversight

- Family Support Centers/Family Readiness
- Child Care Centers/Child and Youth Programs
- Casualty and Mortuary Affairs/Military Funeral Honors
- Family Advocacy Program
- Exceptional Family Member Program
- Morale, Welfare, and Recreation
- Resale (Commissary and Exchange)
- Defense State Liaison Office

Execution

- Military OneSource
- Non-Medical Counseling
- Spouse Education and Career Opportunities
- Military Families Learning Network (USDA)
- Military Family Readiness Council
- Armed Forces Retirement Home+



MC&FP Portfolio

The Numbers

Service Member and Family Support

- 617K contacts for Military OneSource call center information. Assistance provided worldwide. 7.7M+ page views on the MilitaryOneSource.mil website.
- Military and Family Life Counselors provide support in 17+ countries, all U.S. states and territories
- 221 Military and Family Support Centers (relocation, financial education, etc.)
- 53 Military OneSource State Consultants
- Relocation and deployment support to include PlanMyDeployment.MilitaryOneSource.mil, Installations.MilitaryOneSource.mil and PlanMyMove.MilitaryOneSource.mil
- Online training: MyHub.MilitaryOneSource.mil

Morale, Welfare and Recreation

- 9K MWR fitness, library, food and beverage, and recreation activities worldwide
- 66K employees
- Deployment support: internet café/morale satellite program to connect service members with loved ones

Defense Commissary Agency

- 236 stores worldwide
- 15K employees

Exchanges

- 251 main stores and thousands of specialty, food and concession operations
- 46K employees
- \$10B in sales

DoD Lodging

- 300+ lodging operations worldwide
- 9K employees

Spouse Education and Career Opportunities

- 165K SECO career counseling sessions
- 360+ current Military Spouse Employment Partnership partners
- 20K eligible spouses received My Career Advancement Account Scholarship

Children, Youth and Families

- 160K child care spaces provided through child development centers, school-age care, family child care, and community-based care
- 713+ child development program facilities at 228 installations worldwide
 - 464 child development centers
 - 107 school-age care
 - 142 multi-use facilities
- 200 youth and teen centers worldwide serving 937K+ youth
- 27K+ children served in fee assistance child care

Casualty Assistance

- Casualty assistance and mortuary support for 3K+ surviving family members
- Over 260K military funeral honors performed

Family Advocacy Program

- 302 FAP programs at installations worldwide
- 58K New Parent Support Program, home visits
- 17 states changed law/policy to require CPS to notify FAP when a child abuse report occurs in an active-duty military family

Exceptional Family Member Program

- 133K+ EFMP enrollment (cumulative)
- Assignment coordination and family support
- Enhanced support via EFMP Resources, Options, and Consultations, or EFMP ROC, on Military OneSource

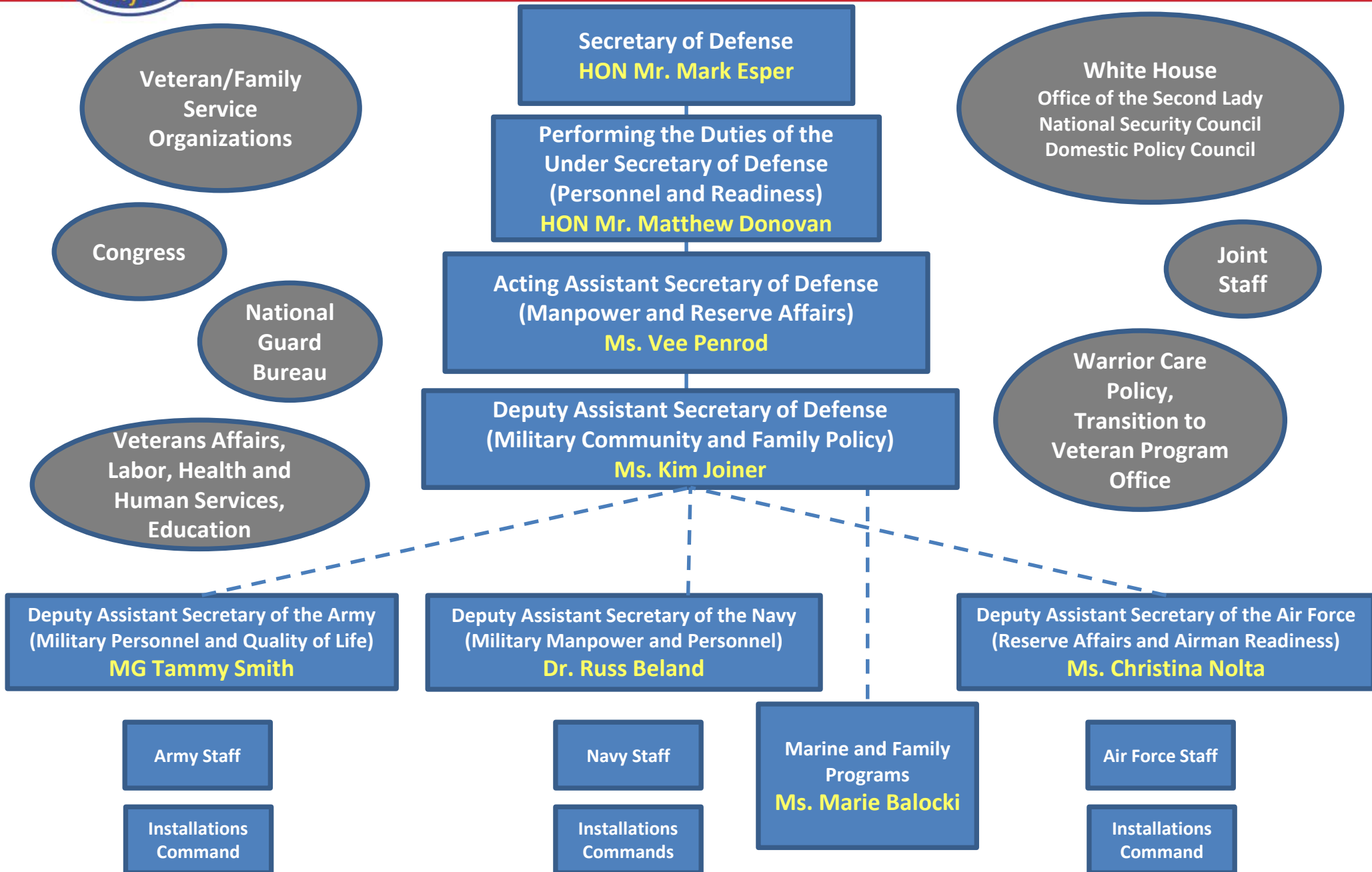


Note: FY17 data except where noted

* Based on selected reserve members.



Military Family Support Landscape





Our Demographics



Demographics

- Active Duty Military: 1.3M members (RC: 815k)
- Active Duty Spouses: ~ 612K (RC: ~ 370k)
- Active Duty Children: ~ 1.0M (RC: ~ 683k)
- AD Ages:
 - 45% < 25 years old
 - 66% < 30 years old
 - 82% < 35 years old
- AD % Married: 52.6%
- AD Children ages 0-5: ~40%
- Live off base: ~70%

We are a young, married Force with small children



Military OneSource

Military OneSource

www.MilitaryOneSource.mil



MILITARY ONE SOURCE

One 24/7/365 connection to information, answers and support.

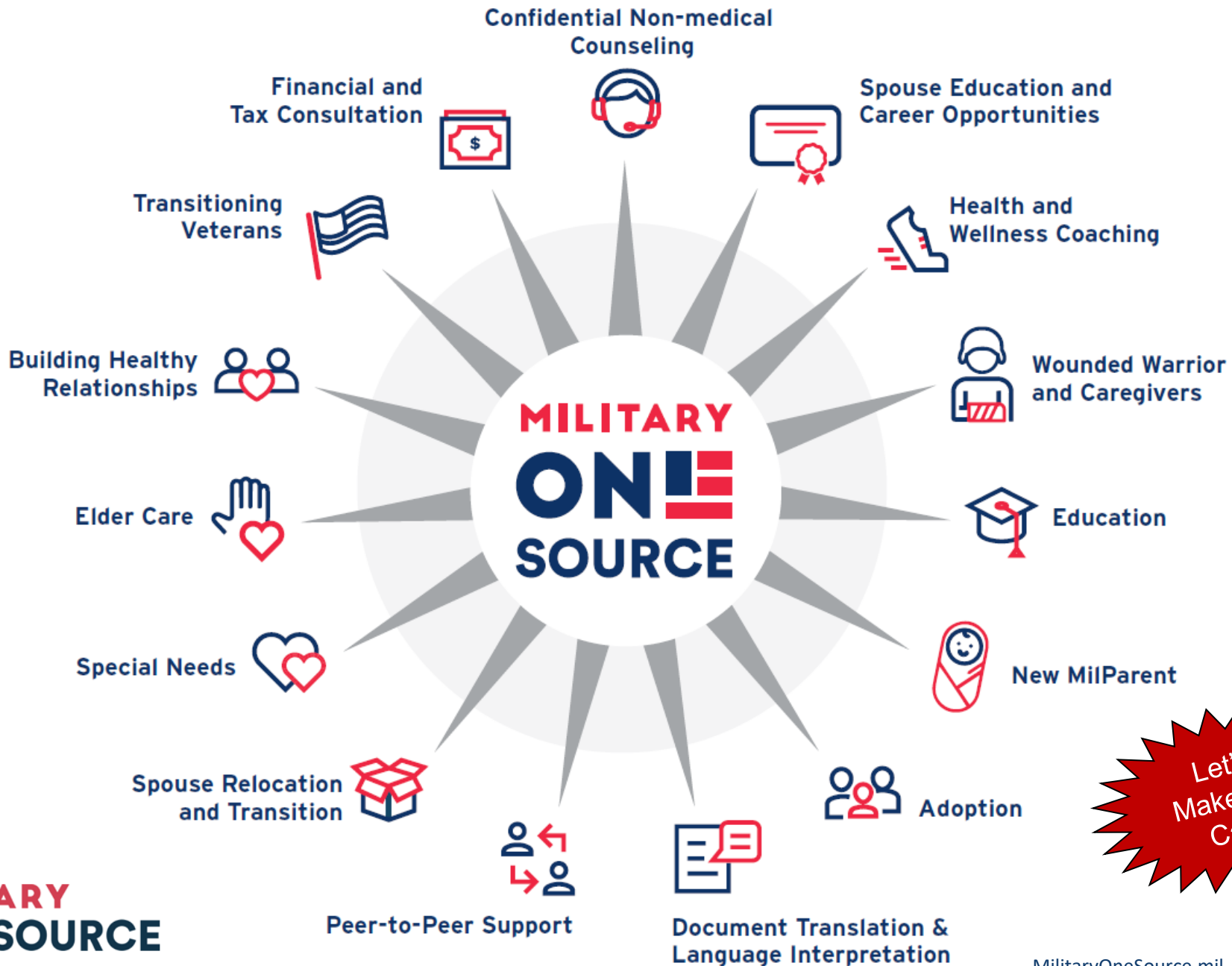
Dedicated to the greater military community.

Helping service members, military spouses and families
take full advantage of all the benefits and resources they have available





Military OneSource Services





Military OneSource

Did You Know?

- **Military OneSource 365**
- **EFMP ROC – Resources, Options, Consultations**
- **MWR Digital Library (45 *free* resources)**
 - Ancestry.com
 - Academic Search Ultimate
 - ArtistWorks Music Lessons
 - BookFLIX
 - BrainHQ
 - Chilton Library Automotive
 - Consumer Reports Online
 - CultureGrams
 - DoD Test Prep (ASVAB, etc)
 - Explora online library (K-5, 6-12)
 - Interactive Science
 - Mango Languages
 - Morningstar Investment Research
 - RB Digital Books
 - Small Business Reference Center
 - Tutor.com



Non-Medical Counseling



Non-Medical Counseling

MOS and MFLC

Service members and military families can call Military OneSource for non-medical counseling on issues such as:

- Improving relationships
- Stress management
- Marital and communication issues
- Adjustment and deployment challenges
- Parenting skills
- Grief or loss
- Short-term, up to 12 sessions, per issue
- Available in-person, by phone, online chat or video

Military Family Life Counselors (MFLC)

- “Deployable” non-medical counselors by request
- Counseling, presentations, classes
- Specialize in:
 - Adult/relationship issues (MFLCs)
 - Children and Youth issues (CYBs)
 - Financial readiness issues (PFCs)



Non-medical counseling does not address situations requiring long-term support or mental health care



Non-Medical Counseling Effectiveness (RAND - 2017)

- **Nearly 80%** of those who received non-medical counseling experienced a reduction in problem severity
- **Nearly 80%** of those who received non-medical counseling experienced a reduction in problem impact on daily life
- Participants are satisfied with non-medical counseling services



Spouse Employment



SECO - Spouse Education and Career Opportunities

- **Career Exploration**

- Spouse Career Center – 97% satisfaction rate
- Masters-level Consultants & Certified Career Counselors
- **Currently exploring:** mid-career programs/assistance (*getting back into the workforce*).

- **Education, Training, and Licensing**

- My Career Advancement Account (MyCAA) – eligibility & effectiveness
- **\$500 licensure reimbursement with PCS moves; raised to \$1000 in NDAA 20**

- **Employment Readiness**

- Resume assistance
- Interview practice, 30-second elevator pitch, Dress for Success



- **Career Connections**

- Military Spouse Employment Partnership (390 employment partners, ~139,000 spouses hired)
- **LinkedIn Premium Memberships**



Soft Launched! SECO Military Spouse Transition Program (MySTeP)

***** Click "Transition" on the MySECO homepage *****

MySECO Homepage



This website is part of the U.S. Department of Defense's [Military OneSource](#) network



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[EDUCATION, TRAINING AND LICENSING](#)

[EMPLOYMENT READINESS](#)

[CAREER CONNECTIONS](#)

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CAREER COACH: GUIDANCE, RESOURCES AND SUPPORT

- **Explore** education and career interests
- **Learn** about education options and licensure or credential requirements
- **Prepare** to enter or re-enter the workforce
- **Connect** to organizations committed to hiring military spouses
- **Develop** a MyICP, individual career plan

Call **800-342-9647**. Coaches are available from **7 a.m. to 10 p.m. ET Monday through Friday** or from **10 a.m. to 5 p.m. ET on Saturday**.

[Learn More](#)



**March 27, 2020 – Military Spouse Career Empowerment Expo
Fort Polk, LA**

Military Spouse Employment Partnership



How Do I?

Live Chat

About ▾

Log in



CAREER EXPLORATION

EDUCATION, TRAINING AND LICENSING

EMPLOYMENT READINESS

CAREER CONNECTIONS



Find a job through the Military Spouse Employment Partnership

291,618 Active Jobs for Military Spouses. Leverage MSEP Resources to Jumpstart Your Career.

Q Job title or keyword

Industries:

SELECT INDUSTRIES

Partners:

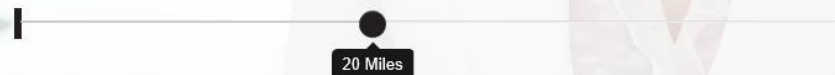
SELECT PARTNERS

Job Types:

SELECT JOB TYPES

📍 Naval Air Station Oceana, Tomcat Boulevard, Virginia Beach, VA, USA

Radius



▾ Refine Your Search ▲

Search





Morale, Welfare, and Recreation



MWR Initiatives

- **Armed Services YMCA (ASYMCA) Military Outreach Initiative**
 - **FREE** gym memberships with free respite child care
 - Who: Activated deployed Guard, Reserve Families, Active Duty Relocated Spouses, Active Duty Independent Duty locations, Community-Based Warrior Transition Units
 - YMCA Memberships; Private Fitness Memberships (\$50/month indiv; \$70/month family)
 - 16 hrs/month Respite Child Care (children < 12 years old)
 - To date: Over 70k families and 150k children have participated
- **Communications (Spouses: #1 factor in helping cope during deployments)**
 - Internet Cafes (Afghanistan and Iraq) - free internet access (85)
 - Morale Sat (Forward-deployed) - portable units, VOIP/webcam, social media access (55)
- **American Forces Travel (www.americanforcetravel.com)**
 - Launched January 2019 – true Service collaboration
 - MWR Full-Service Leisure Travel initiative; powered by Priceline
 - Military Community exclusive: AD, RC, USCG, family members, DoD Civilians*, retirees
 - 290k DoD patrons authenticated; over \$1M savings; ~ \$425k earnings to support MWR

Patronage Expansion for Commissary and Exchange, and MWR activities: disabled veterans + caregivers – effective January 1, 2020



Child and Youth Programs



Child and Youth Programs

- **Child care is a workforce issue and DoD is the largest employer-sponsored child care program in the country, with 98+% national accreditation:**
 - Serving over 160,000 children, 0 - 12 years of age daily
 - Approximately 710+ child development/school-age care program facilities and Family Child Care homes at 233 military installations worldwide
- **Multiple delivery systems**
 - Full-day to hourly, before/after school programs, deployment-related respite childcare
 - Community-based programs:
 - Family Child Care (FCC) homes
 - ***Fee Assistance Programs***
- **Issues: Access and Availability**
 - Waiting List: ~18,000; 68% comprised by 4 regions + 6 installations/localities
 - Staff Background Checks – Line of Sight Supervision (~10-30 days)
 - Employee Transfer Programs (e.g., Army's CEAT)
 - State quality reviews (VA and MD pilot)
 - Increasing construction authority for new CDCs

www.militarychildcare.com



Child and Youth Support and Resources

- **Boys & Girls Clubs of America (B&GCA)**
 - Military Youth of the Year
- **Zero to Three (zerotothree.org)**
- **Sesame Workshop (sesameworkshop.org)**
 - "Talk, Listen, and Connect" DVD series
 - Order through Military OneSource
- **Military Child Education Coalition (militarychild.org)**



Exceptional Family Member Program (EFMP)

- **DoD working to enhance EFMP policies, programs, support**
- **Department of Defense Office of Special Needs (OSN)**
 - National Defense Authorization Act 2010
 - Oversight of Service programs, services
 - Standardization across the Services (continual process)
- **Highlights**
 - A standardized Family Needs Assessment and Services Plan
 - Family Member Travel Screening Pilot & Program
 - *The Exceptional Advocate*
 - EFMP Data Repository
 - Online trainings, webinars, info materials
- **Enhancements**
 - EFMP ROC (Resources, Options, Consultations)
 - Family Advisory Panel



NEW



Defense State Liaison Office



DoD – State Liaison Office

- **Mission**

- Alleviate barriers in state policy resulting from military life
- Harmonize differences in state and federal laws
- Educate about the issues, build relationships, and assist when asked

- **Not Lobbying**

- No 'grass roots' campaigning for specific bills

- **Key Issues**

- Reviewed annually
- Input solicited from multiple sources



<https://statepolicy.militaryonesoure.mil>

DoD – State Liaison Office



- **Mission**

- Alleviate barriers in state policy resulting from military life
- Harmonize differences in state and federal laws
- Educate about the issues, build relationships, and assist when asked

- **Not Lobbying**

- No 'grass roots' campaigning for specific bills

- **Key Issues**

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Key Issues for 2020

- Child Abuse Reporting
- Enhanced Initiatives – Spouse Licensure
- Medicaid Waivers
- Virtual School Enrollment
- Advance Enrollment
- Licensure Evaluation
- “Ask the Question”
- Military Spouse Teachers
- Licensing Compacts
- In-State Tuition Continuity

<https://statepolicy.militaryonesoure.mil>



Military Community & Family Policy

Discussion/ Questions

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